



Pricelist

Valid from August 6, 2026

Corporate & Personal — Tree / Forest / Jungle

Standardised terminology of payment services can be found [here](#).

All pricing proposals issued to customers are valid for 30 days from the date of issue. All prices are exclusive of VAT. A 21% VAT may be added for non-financial services in accordance with applicable VAT legislation.



Corporate

The applicable pricing tier (Tree / Forest / Jungle) is confirmed during onboarding based on company profile & risk assessment.

Accounts & payments			
	Corporate Tree	Corporate Forest	Corporate Jungle
Onboarding			
Standard application processing fee	Free of charge	Free of charge	Free of charge
Enhanced documentation review*	500 €	500 €	1000 €
Priority review of the application	N/A	1.500 €	1.500 €
Account fees			
Account opening	Free of charge	Free of charge	Free of charge
Additional account opening	0 €	250 €	500 €
Segregated account opening	N/A	500 €	1.000 €
Account maintenance	Free of charge	Free of charge	Free of charge
Payment fees			
Minimum monthly service	9.50 €	295 €	490 €
SEPA payments (IN)	Free of charge	0.04% (min 1€ – max 200€)	0.1% (min 2€)
SEPA payments (OUT)	0.25 €	0.04% (min 1€ – max 200€)	0.1% (min 7€)
Cross-border payments (IN/OUT)	20 €	0.40% (min 50€)	1% (min 50€)
Internal payments	Free of charge	3 €	5 €
Top-up by card	1 €	1.5% (min 1€)	2% (min 2€)
Other fees			
Currency exchange	0.75 %	1.00 %	3.00 %
Monthly fee for holding funds	0 €	0.04€/day per 1.000€	0.06€/day per 1.000€
SEPA payments investigation or cancellation fee	50 €	50 €	50 €
SWIFT payments investigation, cancellation, or issuance of SWIFT copy/pacs.008	100 €	100 €	100 €
Refund fee when payment cannot be credited	50 €	50 €	50 €
IBAN account certificate, Audit requests or any other documents issued by ConnectPay based on customer requests	165 €	165 €	165 €
Closed-account fee for holding funds	€50/month + 3% annual balance fee (monthly)	€50/month + 3% annual balance fee (monthly)	€50/month + 3% annual balance fee (monthly)

* An additional fee for Enhanced Documentation Review may be levied at our sole discretion, based on the administrative burden of the compliance assessment. Such a review is typically necessitated by: the requirement to validate Source of Wealth (SOW); the analysis of multilayered ownership structures; the involvement of trusts or fiduciary arrangements; or specialized policy reviews. Any such fees will be disclosed to the client prior to the commencement of the enhanced review.

VISA Business card			
	Corporate Tree	Corporate Forest	Corporate Jungle
General fees			
Card issuance – Standard	Free of charge	25 €	25 €
Card issuance – Plus	15 €	40 €	40 €
Card issuance – Express	30 €	55 €	55 €
Replacement of card	Same as issuance	Same as issuance	Same as issuance
Monthly card fee	2 €	25 €	25 €
Currency exchange fee when transaction is made not in EUR	2.94 %	2.94 %	2.94 %
Payment by card for goods and services			
In EU member-state	Free of charge	Free of charge	Free of charge
In other countries	Free of charge	Free of charge	Free of charge
Cash withdrawals			
From an ATM in EU member-state	2% (min 3€)	2% (min 3€)	2% (min 3€)
From an ATM in other countries	2% (min 3€)	2% (min 3€)	2% (min 3€)
Other fees			
Checking account balance at ATM	Free of charge	0.50 €	0.50 €

Card acquiring

	Corporate Tree	Corporate Forest
Set-up maintenance fees		
One time acquiring setup fee per Merchant	Free of charge	100 €
Monthly maintenance fee (high risk) per merchant	N/A	250 €
Mastercard high risk registration fee per merchant/year	N/A	1,500 €
Card fees		
Domestic + Intra MasterCard / VISA	1 %	2.5 %
International MasterCard / VISA	2.5 %	3 %
Business cards MasterCard / VISA	2.5 %	3 %
Other fees		
Acquiring transaction fees (for approved)	0.10 €	0.25 €
Chargeback fee MasterCard / VISA	20 €	25 €
Chargeback reversal fee	10 €	10 €
Chargeback avoidance fee	25 €	30 €
Refund	1 €	1 €
Retrieval	10 €	10 €
Settlement via SEPA	0.10 €	1 €
Settlement via cross-border payment	30 €	50 €
Foreign exchange fee when end-customer pays in other than settlement currency agreed with the merchant	2.2 %	2.2 %
Fixed deposit	Subject to assessment	Subject to assessment

Payment initiation (open banking)

	Corporate Tree	Corporate Forest	Corporate Jungle
Transaction fee from Lithuanian banks	0.07 €	1.5 %	2.5 %
Transaction fee (rest of the EEA)	0.15 €	1.5 %	2.5 %

PIS-as-a-service for financial institutions

	Price
One-time Initial Fee*	9.900 €
Minimum Monthly Commitment (MMC)**	19.900 €
Gateway fee	
Low-risk merchant	0.19 €
High-risk merchant	0,19 € + 0,4 %

* One-time Initial Fee covers relevant procedures necessary to assess the entity's eligibility to become a Respondent Partner. This fee is non-refundable irrespective of the outcome of the application.

** Minimum monthly commitment fee is applied only if the total amount of fees for gateway does not reach the agreed threshold.



Personal

The applicable pricing tier (Tree / Forest / Jungle) is confirmed during onboarding based on applicant profile & risk assessment.

IBAN account			
	Personal Tree	Personal Forest	Personal Jungle
Onboarding fees			
Application processing	Free of charge	Free of charge	Free of charge
Account fees			
Account opening	Free of charge	Free of charge	Free of charge
Account maintenance	Free of charge	Free of charge	Free of charge
Additional account opening	0 €	10 €	10 €
Payment fees			
Minimum monthly service	Free of charge	25 €	100 €
SEPA payments (IN)	Free of charge	Free of charge	Free of charge
SEPA payments (OUT)	0.25 €	0.25 €	0.40 €
Cross-border payments (IN/OUT)	25 €	25 €	35 €
Internal payments	Free of charge	Free of charge	Free of charge
Top-up by card	Free of charge	1 €	2 €
Other fees			
Currency exchange	0.75 %	1 %	1.5 %
SEPA payments investigation or cancellation	5 €	10 €	15 €
SWIFT payments investigation, cancellation, or issuance of SWIFT copy/pacs.008	10 €	20 €	30 €
Refund fee when payment cannot be credited	50 €	50 €	50 €
IBAN account certificate, Audit requests or any other documents issued by ConnectPay based on customer requests	165 €	165 €	165 €
Closed-account fee for holding funds	€50/month + 3% annual balance fee (monthly)	€50/month + 3% annual balance fee (monthly)	€50/month + 3% annual balance fee (monthly)

VISA Debit card			
	Personal Tree	Personal Forest	Personal Jungle
General fees			
Card issuance – Standard	Free of charge	9 €	9 €
Card issuance – Plus	15 €	24 €	24 €
Card issuance – Express	30 €	39 €	39 €
Replacement of card	Same as issuance	Same as issuance	Same as issuance
Monthly card fee	2 €	4.50 €	4.50 €
Currency exchange fee when transaction is made not in EUR	2.94 %	2.94 %	2.94 %
Payments by card for goods and services			
In EU member-state	Free of charge	Free of charge	Free of charge
In other countries	Free of charge	Free of charge	Free of charge
Cash withdrawals			
From an ATM in EU member-state	1 %	1 %	1 %
From an ATM in other countries	1 %	1 %	1 %
Other fees			
Checking account balance at ATM	Free of charge	Free of charge	Free of charge

Card acquiring

	Personal Tree	Personal Forest
Set-up maintenance fees		
One time acquiring setup per merchant	Free of charge	100 €
Monthly maintenance (high-risk) per merchant	N/A	250 €
MasterCard high-risk registration per merchant/year*	N/A	1500 €
Card fees		
Domestic + Intra MasterCard / VISA	1 %	2.5 %
International MasterCard / VISA	2.5 %	3 %
Business cards MasterCard / VISA	2.5 %	3 %
Other fees		
Acquiring transaction fees (for approved)	0.10 €	0.25 €
Chargeback MasterCard / VISA	20 €	25 €
Chargeback reversal	10 €	10 €
Chargeback avoidance	25 €	30 €
Refund	1 €	1 €
Retrieval	10 €	10 €
Settlement via SEPA	0.10 €	1 €
Settlement via cross-border payment	30 €	50 €
Foreign exchange fee when end-customer pays in other than settlement currency agreed with the merchant	2.2 %	2.2 %
Fixed deposit	Subject to assessment	Subject to assessment

Payment initiation (open banking)

	Personal Tree	Personal Forest	Personal Jungle
Transaction fee from Lithuanian banks	0.07 €	1.5 %	2.5 %
Transaction fee (rest of the EEA)	0.15 €	1.5 %	2.5 %